







# Index

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The world is increasingly demanding healthy, sustainable, and traceable food. Paraguayan chia, peanuts, and sesame are now in the spotlight of the most demanding markets. At HYPERGRAIN S.A., we embrace this challenge as an opportunity to grow, innovate, and raise our standards.

The year 2024 tested us once again. Despite a persistent drought that severely impacted the countryside, we doubled our chia exports, establishing ourselves as a key player in the international market.

We achieved this thanks to the commitment of our producers, the excellence of our team, and the trust of our clients in over 25 countries.

This year, we also proudly renewed our FSSC22000 certification and were awarded the COUNTRY BRAND, the highest recognition granted by the Paraguayan State to companies that represent the nation with quality and prestige abroad. These achievements not only make us proud but also challenge us to continue

We know that the path to excellence never ends. The more we grow, the greater the responsibility to maintain our more than 10 international certifications, which endorse our processes, products, and commitment to quality.

In 2024, I had the honor of being invited to speak at the Agribusiness Night of the National Development Bank, where I discussed the potential of Paraguayan chia. Sharing the stage with other industry leaders was yet another sign that HYPERGRAIN S.A. is setting trends, opening markets, and leading by example.

Today, as we present this new edition of our report, we do so with the satisfaction of having overcome yet another year filled with great challenges and accomplishments. To our clients, partners, collaborators, and friends: thank you for being part of this journey.

Once again, we made it! We are HYPERGRAIN S.A., and we bring the best of Paraguay to the world.

Shoichi Takahashi

raising the bar.



# **MISSION**

To become the company chosen for its compliance with international quality standards, which contributes to the development of the National Industry and is supported by an excellent and proactive human capital.

**VISION** 

To be both the leader and the most important grain provider in Paraguay, standing out for the quality of our products and producing both responsibly and with a commitment towards society and the environment.



# The story we have harvested

company name "Santa Marta" on July 15th, 2014, agriculture, laboratory, production, administration, areas: the latter under the responsibility of the respectively. founder himself.

The growth of our company also required change. As a result of the evolution of the increasing our physical space and the number of people in our workforce. This led us to set up a (in Spanish, "very big grains"), since we considered new industrial plant in the City of Eusebio Ayala (better known as "Barrero") in the Department the characteristics of our production. of Cordillera, leading us to the next stage in our history.

We began our commercial operations under the The industrial plant in Barrero, which required an investment of 1.5 million USD, opened in 2016 in a property located in the city of Mariano Roque in a 4-hectare property, with 20 collaborators Alonso. Initially, 10 collaborators were placed in the as part of its workforce. Peanut and sesame are processed in this plant, with a processing capacity collection, processing, export and commercial of 2,500 kg. and 2,000 kg. per hour for each crop

> By mid-2017, there was one other important company, we changed its name to HYPERGRAIN that this name better represented and identified

# The products we trad€



From the beginning of our operations, our commercial focus was set on exports, although many of our products are also available in the local market.

In the last five years, the opening of new markets and the international certifications we have achieved have put us in the top places for commercial evolution, both four our products as well as for the processes we have introduced.



Grains we produce and trade				
Peanuts	Sesame			
公の作品の大				
2000年2000年				
Owneria	Organia	Organia		

Organic	Organic	Organic
Blanched Organic	Conventional	Conventional
Conventional		
Oils		
Flours		

# **Standards and Certifications**

Since the beginning of our operations, we have processes involved in planting, harvesting, and storage, ensuring that the products we offer new ones—most recently, the FSSC 22000 Food reach our customers in the best possible quality

conditions. In fact, we began certifying our adopted international standards for the various processes back in 2016, and have continuously renewed those certifications while incorporating Safety Standard, which we obtained in October 2023.



## 1. FSSC 22000 (Food Safety System Certification) – Chia Processing Plant

This is a globally recognized food safety management system. It allows us to guarantee that our products meet the highest food safety standards, ensuring the trust of our clients in demanding markets.



## 2. USDA ORGANIC (United States Department of Agriculture Organic Certification)

Certifies that our chia has been produced in compliance with strict organic farming regulations in the U.S., without the use of synthetic pesticides, chemical fertilizers, or genetically modified organisms (GMOs). This certification opens doors for us in the U.S. market, where demand for organic products is high.



## 3. JAS (Japanese Agricultural Standard Organic Certification)

This is the organic certification required in Japan, ensuring that our products meet the country's ecological standards. It enables us to export to one of the most demanding markets and strengthen our presence in Asia.



#### 4. EU (European Union - Organic Certification)

Ensures that our products comply with the organic production standards of the European Union, allowing us to export to this economic bloc with the assurance that our chia meets its strict environmental and quality regulations.



## 5. CANADIAN ORGANIC (Canada Organic Certification)

This is Canada's official organic standard. It enables us to access the Canadian market by assuring consumers that our products have been grown sustainably and without synthetic agrochemicals.



Certification that indicates our products comply with Jewish dietary laws. It allows us to meet the needs of Jewish communities in various markets and demonstrates our commitment to quality and product purity.



#### 7. HALAL FOOD QUALITY

Ensures that our products meet halal dietary standards, enabling us to export to Muslim-majority countries and serve consumers who follow this dietary code.



#### 8. HACCP (Hazard Analysis and Critical Control Points)

A food safety management system that identifies, evaluates, and controls hazards throughout the production chain. It allows us to minimize risks and offer safe products for consumption.



#### 9. GMP (Good Manufacturing Practices)

Procedures that ensure quality and hygiene in our production processes. They guarantee that our facilities, equipment, and staff meet the required standards to prevent contamination and ensure safe, consistent products.



#### 10. NON GMO (Non-Genetically Modified Organisms)

Certifies that our products contain no genetically modified ingredients, which is a key requirement in many markets that prefer more natural and sustainable foods.

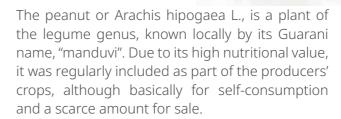


## 11. COUNTRY BRAND PARAGUAY

Represents our commitment to Paraguayan identity and quality. It helps us stand out in the international market as a compa-PARAGUAY ny that contributes to the country's growth and promotes Paraguayan-origin products that meet global standards.

## **Production of**

# **Peanuts**



It was not until the year 2000, when the Paraguayan peanuts entered the foreign markets, that its planting and trading began to gain momentum.

Peanuts were the first product that we began collecting, processing and exporting (2014). We intervene in all stages of the cycle: from the handing of seeds to the producers, up to the delivery of the final product to the international customer.



# **Production Cycle**

# August and September: handing of seeds to producers

# October: planting

# January and February:

beginning of the harvesting, shelling and selection by size, color and quality.



Our Company was the largest exporter of peanuts in Paraguay in the 2020-2021 cycle.

**Production of** 



an herbaceous plant of the Lamiaceae Family, which belongs to the mint family. It originates from Central and Southern Mexico, as well as El Salvador, Guatemala and Nicaragua and, together with flax, it is one of the plant species with the highest concentration of Omega 3 alpha-linolenic fatty acid.

The main producers of chia worldwide are Paraguay, Argentina and Bolivia. In recent years, Paraguay has become the world's largest supplier for this product, covering almost 60% of the global demand for this grain.

In HYPERGRAIN, from 2016 onwards, we have dedicated ourselves to the collection, processing and Export of chia. We have pioneered the organic production of this crop in Paraguay; this involved the prior and continuous training of producers, who receive their grains from our technicians, Chia, also known as chan or salvia hispanica, is who in turn are in charge of monitoring the crop so that it is cultivated as naturally as possible, without the use of pesticides or other chemical substances.

> At the time of harvesting, when the grains leave the field, our company hand bags to the producers to ensure that the seed does not lose quality due to contamination derived from other types of packaging.

> In our plants, the grain is cleaned, classified and processed so that the customer receives the best Paraguayan chia.

# genus Sesamum with edible seeds. It contains 85% of unsaturated fatty acids, as well as 21% of proteins rich in amino acids and minerals that provide "lecithin" (an organic substance that helps reduce LDL (bad) cholesterol levels and improve liver function). It has also been proven to improve memory and cognitive functions in the elderly.

The sesame or sesamum indicum is a plant of the

Sesame \*

In Paraguay, sesame crops are of great economic importance, in particular for small farmers. Seventy-five percent of the production of sesame is concentrated in the departments of San Pedro and Concepcion, followed by Boguerón and Itapúa.

Our production and Export of sesame are highly linked to our arrival to the Asian markets, where sesame is widely used, mainly in the local cuisines.

This grain has enabled us to establish close ties with many other companies, but at the same time it has also allowed us to provide our clients with the produce of the Asian descendants' colonies in Paraguay, thus achieving a synergy of work between Japan and its descendants in our country.

# **Production Cycle**

January to March: delivery of the seed to the producer and training update.

March to April: planting.

July, August and September: harvesting, which includes the hiring of temporary personnel, generating knowledge and skills.



## Chia sales between 2017 - 2024 4.000.000 3.500.000 3.000.000 2.500.000 2.000.000 1.500.000 1.000.000 500.000 2017 2018 2019 2020 2021 2022 2023 2024 Sales in 1.544.550 1.453.728 1.924.816 3.799.357 328.650 1.126.249 536.808 970.303 kilograms

# **Production Cycle**

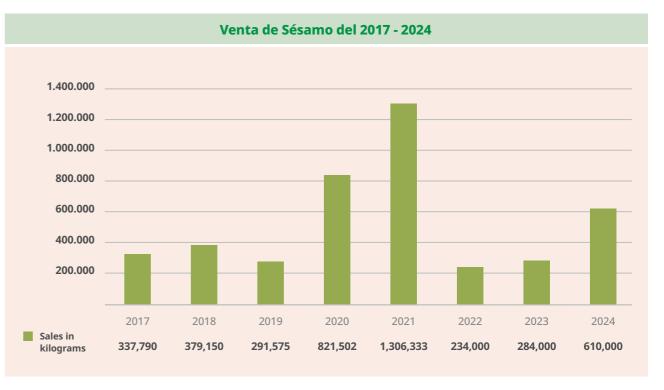
# September and October:

delivery of seed to the producer and training update.

Octubre y noviembre: planting.

January, February and March: harvesting, including the hiring of temporary personnel, generating knowledge and skills.





# MARKET PRESENCE

# LOCAL

Between the year of our incorporation and 2023, Additionally, our company also has 6 external our company installed two industrial plants in the storage warehouses, with a total storage capacity Department of Cordillera. One of them is located of 6,000 tons of raw material or finished product, in Eusebio Ayala, with a storage capacity of 1,390 whichever is needed. tons and the other is located in Caraguatay, where 1,900 tons of Chia can be stored.



We have invested around 6,000,000 USD in the assembly of the warehouses, including machinery.

# **Industrial Plant 2 CARAGUATAY**

It occupies 13 hectares of land, with 5 of them 3,500 kilos per hour of finished product, which being set aside as a protected reserve. 4,5 million can then be immediately prepared for Export. USD were invested in its construction.

Its construction began in 2021 and its operations a permanent workforce of 41 employees, 98% of began in June 2023. Its processing capacity is them from the area.

Chia is exclusively processed in this plant. It has

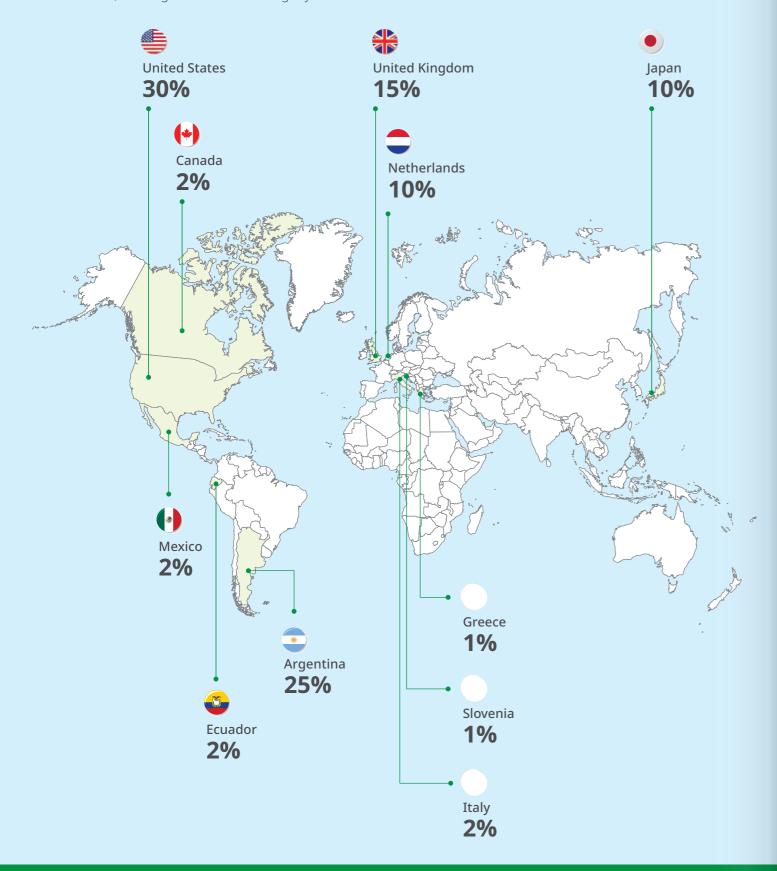






# **INTERNATIONAL**

The sesame, peanut and chia our company produces are continuously present in the following countries, bearing the "Made in Paraguay" seal:









## **Trade Shows in 2023**

A Year of Expansion and Record-Breaking Business

# - BIOFACH - Germany

Our participation in the world's leading organic products trade fair opened doors to new clients in the Netherlands and Italy, allowing us to expand the presence of our organic chia in Europe. It also helped strengthen relationships with key commercial partners across the continent.

# - Natural Products Expo West - Anaheim, California

This event led to the establishment of a strategic partnership that resulted in the largest sale in the company's history: 2,500 tons of chia, finalized in June 2023 — an unprecedented commercial milestone.

# - Food Taipei - Taiwán

We successfully caught the attention of VILSON LTD., one of the largest chia importers in Asia, currently sourcing approximately 700 tons annually from Peru. This opened up the possibility of positioning our products as a strong alternative in that market.

# - Natural Products Expo East - Philadelphia, PA We generated around 20 new leads, expanding our commercial network across North America. In addition, key meetings were held to coordinate strategic shipments.

#### - ANUGA - Germany

One of the most important food trade fairs in the world. Over 130 new companies were added to our database, representing a significant opportunity for future business relationships.

# Trade Shows 2024 Product Diversification and New Markets

# - BIOFACH - Germany

This year's participation was preceded by a visit to a client in Italy, which led to increased orders and the development of new markets not only for chia and sesame, but also for beans, diversifying the company's product offering.

#### - Gulfood - Dubái

More than 20 chia and sesame distribution companies across the Middle East were surveyed and visited. In addition, relationships with current clients in the region were strengthened, consolidating our presence in this demanding market.

# - Natural Products Expo West - Anaheim, California

During this event, we managed a 40% increase in purchase orders from one of our main clients, confirming their trust in Hypergrain's quality and operational capacity..

#### - Alimentaria, Barcelona.

We established contact with three new prospects for chia and peanuts, as well as with key distributors for the European market. Moreover, commercial opportunities emerged for the development of new markets with beans.

#### - IFT, Chicago.

A major deal for white chia was closed, valued at USD 600,000, reinforcing the positioning of this product in the North American market.

# - SIAL, París

Strategic meetings were held with companies interested in purchasing both organic and conventional sesame for the European market, opening new commercial routes for the coming years.

# - Fine Food, Australia

Participation in this fair was key to gaining a close understanding of the real demand in the Australian market, which, according to import records, receives around 5,000 tons of chia per year.

We confirmed that the clients are present, the consumption exists, and the market is well developed—making this a high-potential destination to position our products in the short and medium term.

# Global Vision Drives Growth

products

Active participation in international trade shows is one of Hypergrain S.A.'s key strategies to position itself as a regional leader in the export of chia, sesame, peanuts, and emerging products such as beans.

These efforts not only lead to business deals, but also reflect the company's commitment to excellence, innovation, and the building of long-term relationships in the world's most important markets.





**Our Entrepreneurial Project Our Entrepreneurial Project** 

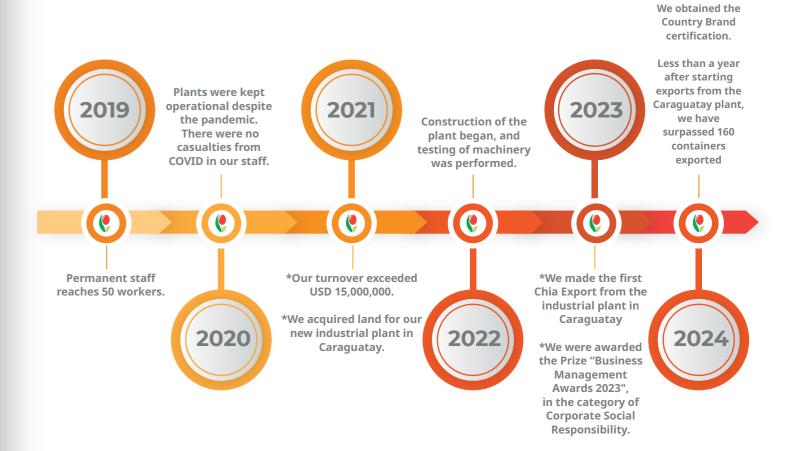




We reached 3,000 tons of chia exported.









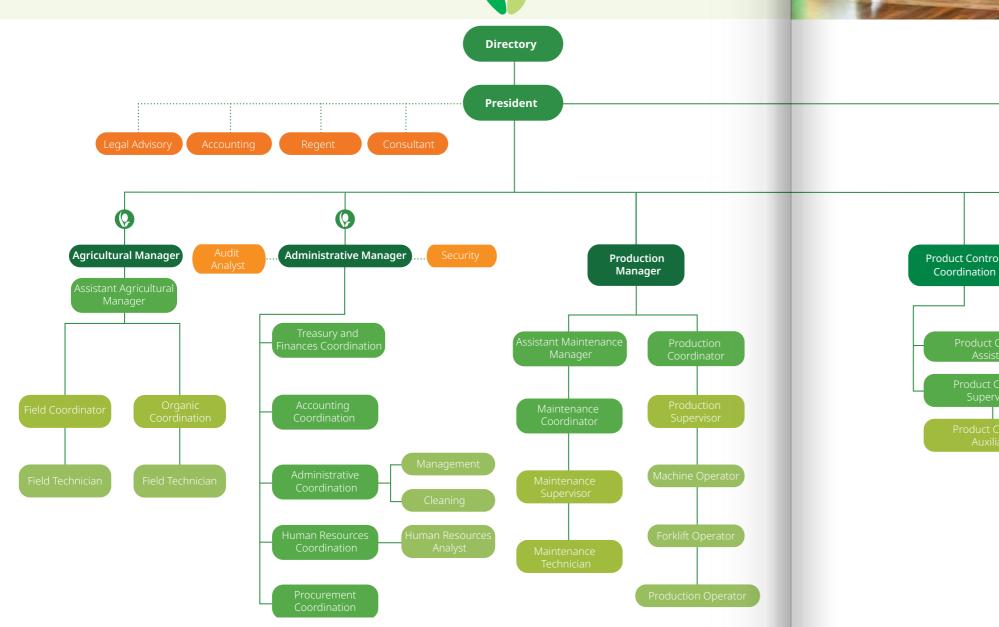


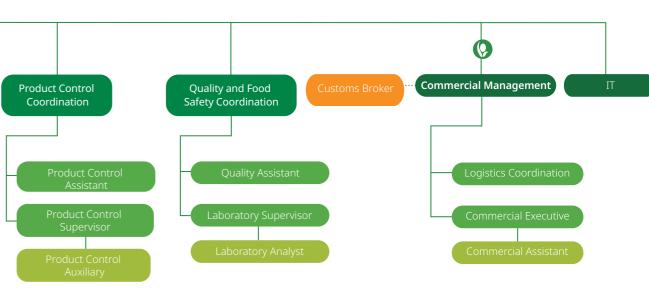


# **FUNCTIONAL ORGANIGRAM**



Vice-President





President's Assistant

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To respect human rights and prohibit any type of forced or compulsory labor.

**()** Immigrant Labor:

To accept individual legal, social and cultural situations that immigrant workers face, and to ensure said workers are treated with dignity, respect and in accordance with the same standards applicable to all other workers.

**Health and Safety:** 

To adequately train employees in occupational safety practices according to the local regulations, including emergency evacuation procedures. To provide training, PPE and other systems designed to help prevent accidents and injuries.

**Environment:** 

 $To conduct operations with consideration for the {\it environment}$ and to comply with all applicable environmental laws and regulations.

# **Application mechanisms:**

The following channels are available to receive complaints or cases of non-compliance with the provisions of the Code:

	E-mail: etica@hypergrain.com
$\boxtimes$	E-mail or direct contact with Internal Audit: aldo.llanes@ hypergrain.com
	WhatsApp number: 0994 281 248

Once the complaint is received, a thorough investigation of the incident will be carried out to submit all gathered information to the at all times the preservation of their anonymity. General Management so a decision can be made

regarding the measures that will be taken, to later provide a response to the affected party, ensuring

# Ethical Commitment

Based on our Vision and Mission statements, we For the Code to be known, we implemented have established the 2019 Ethics Code (available numerous actions which include training, on our website) which guides the actions and presentation on induction, publishing in Internal behavior of all company members, from the top media, among others. management to the operational level. Both in their relationship among peers and the stakeholders with whom they interact.



# **Main Provisions:**

**Ethical Business Practices** 

To conduct our business in a fair and honest manner, fairly and honestly, without paying bribes, kickbacks nor offering anything of value to secure an improper advantage.

Compliance

To maintain accounting books and records in accordance with all applicable laws, regulatory and tax system requirements and accepted accounting practices.

Abuse, harassment and disciplinary measures

To encourage the hiring of diverse personnel and provide a workplace free from discrimination, harassment or any other form of abuse. To not practice physical, mental verbal, sexual or any other type of mistreatment, inhuman or degrading treatment, corporal punishment nor any other form of harassment.

Fair and equal treatment / Regarding discrimination

To treat employees in a fair and honest matter, including aspects related to salaries, working hours as well as labor benefits. To keep a discrimination-free work environment. To fairly compensate all employees by providing wages and benefits in accordance with applicable laws.



**Child Labor** 

To ensure that child labor is not used in any of the operations.

# The team that accompanies us

Our staff is composed of 93 workers, averaging from 20 to 35 years of age. 20% of the total staff are women, and 40% are university graduates with specialized training. All of our staff is permanently contracted.

# **Contributor Profile**

TOTAL: 93			
WOMEN MEN			
18	75		
In leadership positions (total number of positions: 27)			
9 18			
By age range			
Up to 29	years old		
12	41		
From 30 to 49 years old			
6 34			

95% are from the community where they provide services.

# **Distribution by Location and Sex**

HEADQUARTERS	MEN	WOMEN	TOTAL
Asunción	3	2	5
Eusebio Ayala	34	14	48
Caraguatay	38	2	41

% 100 permanently contracted



All of the international requirements, audits and seals of quality lead us to develop our safety training programs on five fronts:



TRAINING FRONTS IN SAFETY				
Physical Safety of the	Food Safety	Safety of Computer	Safety of Company	Safety of the
Employee		Files	Assets	Know-how

Each front has specific protocols which are in There are also administrative company protocols to charge of a designated collaborator. Likewise, there are also specific rules for machinery and products. This makes it easier for the person to safely fulfill their obligations, while at the same time the product is also preserved and taken care of, ensuring the compliance of all food safety norms.

ensure the safety of the computer files, assets and know-how.













In order to increase the guarantees for safe operation for our collaborators, we invested in personal protective equipment (PPE) especially for the people who work in the maintenance area; each one receives harnesses, girdles, goggles, helmets, arm and leg protectors, as well as masks and ear protectors.

set of uniform that includes boots, light twill pants, and cloth gloves.

This equipment is delivered twice a year, free of milk extraction process. charge to the employee.

# **Internal Commission for Accident Prevention (CIPA)**

Although we do not have more than 100 permanent employees, we decided to form a CIPA to work on the prevention of occupational accidents and diseases. It is made up of representatives from different areas, who take on the challenge to make work compatible with the performance of functions and health.

On a bi-annual basis, the Quality and Safety area carries on evacuation drills and specific training regarding the exit routes and meeting points indicated for such cases.



#### Lactarium

Machine and line operators are provided with a Due to the continuous increase in hiring of women and the opening of the new industrial t-shirts, sweaters, helmets, girdles, ear protectors plant, we have set up a breastfeeding room, which is installed in a space isolated from the noise in the plant, so that it can favor the breastfeeding or

> The room has a private bathroom and a changing table for the baby, together with the necessary equipment to refrigerate the milk as well as a couch for the mother to be comfortable.



# **Education and Training**

Our training program includes topics of training activities carried on before COVID were occupational content, for the performance of functions, as well as general training that contributes to the improvement of the quality of life of our collaborators and their families. In fact, personal hygiene and the GMP.

essential in keeping a low rate of infections, since our collaborators and their families had already integrated into their daily lives the habits of

OCCUPATIONAL TOPICS	GENERAL TOPICS
-Quality Policy -Food Defense -Good Hygiene Practices (HACCP) 5S -Production procedures and records -Evacuation, crisis and emergency plan -Supplier management - FSSC 22000 CertificationPreventive and routine maintenance of machines -Health and Safety Management (ISO 45001)Excel -Cross-contamination techniques	-Financial education -Sexual and reproductive health -Breast and prostate cancer -Mental health -First aid -Personal hygiene -Cross-contamination techniques

Average hours per employee: 19 Investment: USD 32,000





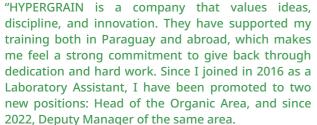
sector and the context in which its operations are carried out – in cities outside of the metropolitan area-, in HYPERGRAIN we contribute to the promotion of our employees, to generate internal mobility by functions and thus promote our employees' Career Plan in the company.

In full awareness of the reality of the industrial 
In order to put this into practice, we reference the organigram and we look at the different positions and profiles required for each, to facilitate making "win-win" decisions; in turn, the collaborators acquire the opportunities and improve their income; and the company achieves their loyalty, commitment and permanence. Below are two testimonials from employees.



## David Echeverría Medina

Born in La Paz (Itapúa Department). Graduate of the Faculty of Agricultural Sciences at the National University of Asunción (UNA).



I am very proud to be part of this team because its presence in the community creates real opportunities for development."



Delio Fernandez

Born in San Pedro del Ycuamandyyú (Department of San Pedro). Currently studying Industrial Engineering at UCSA..

"I joined HYPERGRAIN in 2016 as Maintenance Supervisor, with the conviction of contributing my technical knowledge. Thanks to constant support, I was able to receive training both locally and abroad, visiting processing plants in Argentina and Brazil—experiences that broadened my perspective and strengthened my performance. Over time, I took on the role of Area Coordinator, where I had the responsibility of leading a team committed to the optimal functioning of the plant. I'm proud to be part of a company that values training, ideas, and teamwork, and that motivates us to give our best every single day."



Pabla López

Laboratory Analyst | Since 2016 at Hypergrain

"My name is Pabla López and I have been working at Hypergrain since 2016. I started as a manual selector and today I am a laboratory analyst. Thanks to this job, my family and I have been able to move forward, especially with my husband's medical treatment. I've always felt supported by the team, and it makes me proud when the products turn out well, because I know it will be a good harvest. I'm grateful for the opportunity to be part of this big family. Everything I've learned over the years, the camaraderie and the support I've received, have made a big difference in my life. I'm proud to be part of Hypergrain."



loana Monserrat Gauto Vega

Oriunda de Caacupé (Dpto. de Cordillera). Concluyó sus estudios universitarios, en Administración de Empresas.

"When I joined HYPERGRAIN, I did so with great hope of contributing my knowledge. From the very beginning, my ideas were heard, valued, and in many cases, implemented. I was always treated with respect and given the opportunity to receive training to go further. I feel that the commitment I bring to the company every day is mutual, because HYPERGRAIN has also consistently shown its commitment to the youth of Cordillera. For me, growing here is not only a professional goal, but also a personal motivation."

# Benefits in addition to the law

As part of our commitment towards our collaborators and seeking to strengthen their sense of belonging to the company, we provide additional benefits to those set by law. Some of them are:

# • Handing of uniforms

Every year we hand uniforms to our collaborators in all areas; footwear is also included for the production area.

# Diaper bonus

This initiative consists in the handing of diapers and supplies, such as soap, towels and creams, for six months, to collaborators who have become parents.

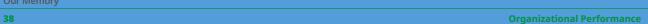
## Fuel vouchers

Fuel vouchers are provided to employees who must travel to the industrial plant and other production areas, depending on the range and place of travel. This contributes to our collaborators' daily economy.

# Days off for New Year's holidays

We are aware that the end-of-year holidays are a time to be spent meeting and sharing with family, thus, in those days work is halted in both plants and collective vacations are granted from December 23 to January 3 or 4, of the following year, to encourage joy and sharing with family.



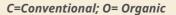




**Organizational Performance** 



		Production		Prod	ucers
Department	Zone		0.	Total	Туре
	San Vicente Pancholo	Х		115	
San Pedro	Maracana	Х		82	
Amambay	Pedro Juan Caballero		Х	4	
	Yby jau			35	
Concepción	Horqueta	Х	Х	42	C. II D. I
	Britz Kue		Х	67	Small Producers
Canindeyu	Curuguaty		Х	15	
	Villa Ygatimi		Х	10	
Candillana	Caraguatay	Х		70	
Cordillera	Eusebio Ayala	Х		40	
Caaguazú	Juan Manuel Frutos	Х	Х	7	
Alta Davaná	Mallorquín	Х	Х	3	Extensive Producers
Alto Paraná	Yguazú	Х	Х	8	riodaccis
	San Pedro del Paraná		Х	30	Small Producers
	San Ramón		Х	45	
	Alto Verá		Х	45	
Itanúa	Edelira		Х	20	
Itapúa	Ma. Auxiliadora		Х	25	
	Yataity		Х	35	
	Pirapó		Х	6	
	La Paz		Х	5	
	Macharety		Х	45	
	Koë pyahu		Х	32	
	La Princesa		Х	35	
	La Armonía		Х	25	
	Yalve Sanga		Х	25	
	Campo Largo		Х	22	Indigenous Communities
Boquerón	Paz del Chaco		Х	30	Communices
	Pozo Amarillo	Х		30	
	Casuarina	Х		35	
	La Esperanza	Х		40	
	Campo Alegre		Х	38	
	Comunidad La Ribera	х		15	Extensive Producers
TOTAL			10	81	





The whole family (sons, siblings and relatives) is involved in the production process of sesame, as well as that of chia and peanuts. They participate in the planting and in the commercial activities involving transportation, cleaning, machinery movement and rentals.

Through the National Housing Census of 2023 (conducted by the DGEEC), it is estimated that around 720 families are directly involved in these activities.

#### **FEATURED CASE**

Chia cultivation was initiated in 2015, with 4 producers on 20 hectares.

currently, there are 211 producers with more than 600 hectares cultivated. This shows the evolution of the crop and its contribution to the local and family economy of the producers.

# **Relationship Mechanisms**

Producers are first visited by members of our Agricultural Department and are selected after the contact. Once producers are selected, meetings are held to plan the planting and harvest.

Subsequently, we deliver the seed and inputs necessary for cultivation to the producer. We bring them support and training free of charge, and we take care of following up on the production.

## **Formalization Mechanisms**

In addition to training producers in cultivation, we also promote their formalization. This is a requirement for our company to be able to purchase their production, and it has been achieved in the last few years.

The producer, within this context, is very close to the company's management. Every day our company receives calls from different parts of the country asking for guidance on the issuance of invoices and receipts.

Between 2019-2022, we managed to formalize more than 300 producers who then incorporated into cooperatives and associations, which have since become trustworthy and prestigious legal entities and producers themselves.

# **Payment System**

The payment system includes the delivery of the product from the field, followed by a laboratorial analysis for the determination of quality and type (organic or conventional) in order to clear the remitted load. The payment is made after this process.

In these years, our trajectory and fulfillment with the producers have allowed us to establish bonds of trust with them who, in turn, allow us credits of between fifteen and sixty days for the payment of the remitted loads.

## **Organic Production**

We have more than 600 registered organic producers, which translates into products with export quality. They produce 60% of the organic production we trade, which in turn is the result of the producers' efforts, as well as constituting evidence that the "specialty grain" is gaining ground.

Paraguay is one of the world's largest Chia suppliers, providing 60% of the global demand.

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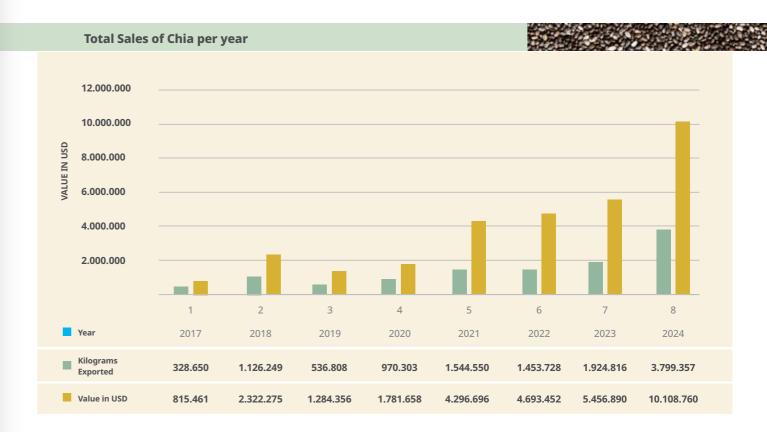
# The clients that prop∈l us

# **Customer portfolio**

Our commercial operation began with four clients, reaching 25 clients by the first half of 2023, 95% of which are foreign clients.

Voor	GRAIN TYPE			
Year	Chia	Peanut	Sesame	
2015	3	2	1	
2017	5	3	2	
2019	5	2	2	
2021	10	4	3	
2023	15	6	4	

Portfolio growth is presented on a biannual basis.







# **Execution in Purchase of Raw Materials**



# **Attention given to customers**

The commercial team is headed by the commercial manager and the current president. The contact with our customers is bidirectional, in a businessto-business format, focused on providing solutions to the product needs that arise.

The orders are received at the trade fairs, then visits are scheduled, and the customer is guided by the commercial team through the plants' facilities. The customer can also request, in the same way, a tour of the logistics chain to verify the treatment given to the cargoes.

## **CONTACT MECHANISMS**

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# THE SDGs in our projects

We consider ourselves a socially responsible company and as such, a promoter of the Sustainable Development and its Goals (SDGs) facing 2030. On those lines, based on our Vision and Mission statements, we have identified the SDGs that are related to the company's business and its operation, highlighting the mission or core, as well as the complementary and crosscutting goals.





As a company that aims to "be the company of choice for its compliance with International Quality Standards, contributing to the development of the National Industry and supported by an excellent and proactive human capital", we recognize in the SDG No. 2 and its Goals 3, 4, b and c, the main challenges for a Sustainable Development according to our business scope.

Meta 2.3		Meta 2.4	Meta 2.b	Meta 2.c	
	Double the agricultural productivity and income of small-scale food producers, particularly women, indigenous peoples and family farmers.	Ensure sustainable food production systems and implement resilient agricultural practices that increase productivity and production, that help maintain ecosystems, that strengthen capacity for adaptation to climate change, extreme weather, drought, flooding and other disasters and that progressively improve land and soil quality.	Correct and prevent trade restrictions and distortions in world agricultural markets, including through the parallel elimination of all forms of agricultural export subsidies and all export measures with equivalent effect, in accordance with the mandate of the Doha Development Round	Adopt measures to ensure the proper functioning of food commodity markets and their derivatives and facilitate timely access to market information, including on food reserves, in order to help limit extreme food price volatility.	

# **Complementary and** cross-cutting SDGs













# 3 Good health and wellbeing

## 3.4 ... promote mental health and well-being.

- 3.5 Strengthen the prevention and treatment of substance abuse, including narcotic drug abuse and harmful use of
- 3.6 ... halve the number of global deaths and injuries from road traffic accidents...

# **4 Quality Education**

**4.3** ... ensure equal access for all women and men to affordable quality technical, vocational and tertiary

education, including university.

**4.4** ... substantially increase the number of youth and adults who have relevant skills, including technical and vocational skills, for employment, decent jobs and entrepreneurship.

# **5 Gender Equality**

- **5.5** Ensure women's full and effective participation and equal opportunities for leadership at all levels of decision-making in political, economic, and public life.
- **5.b** Enhance the use of enabling technologies, in particular ICT, to promote women's empowerment.

# 7 Affordable and clean energy

# **7.2** ... increase substantially the **8.2** ... achieve higher levels share of renewable energy in the global energy mix.

# 8 Decent work and economic growth

of productivity of economies through diversification, technological upgrading and innovation, including through a

labor-intensive sectors..

**8.5** ... achieve full and productive employment and decent work for all women and men, including for young people and persons with disabilities, and equal pay for work of equal value.

focus on high value added and

**8.8** ... protect labor rights and promote safe and secure working environments of all workers, including migrant workers, particularly women migrants, and those in precarious employment.

## 9 Industry, innovation and infrastructure

- **9.2** Promote inclusive and sustainable industrialization and raise significantly industry's share of employment and GDP in line with national circumstances and double its share in LDCs.
- **9.4** ... upgrade infrastructure and retrofit industries to make them sustainable, with increased resource use efficiency and greater adoption of clean and environmentally sound technologies and industrial processes, all countries taking action in accordance with their respective capabilities.







12 Responsible consumption and production	13 Climate Action	15 Life on Land
12.2 achieve the sustainable management and efficient use of natural resources.  12.3 halve per capita global food waste at the retail and consumer levels and reduce food losses along production and supply chains, including post-harvest losses.  12.4 achieve the environmentally sound management of chemicals and all wastes throughout their life cycle, in accordance with agreed international frameworks, and significantly reduce their release to air, water and soil in order to minimize their adverse impacts on human health and the environment.  12.5 substantially reduce waste generation through prevention, reduction, recycling, and reuse.	13.2 Integrate climate change measures into national policies, strategies, and planning	15.1 ensure the conservation, restoration and sustainable use of terrestrial and inland freshwater ecosystems and their services, in particular forests, wetlands, mountains and drylands, in line with obligations under international agreements  15.2 promote the implementation of sustainable management of all types of forests, halt deforestation, restore degraded forests and substantially increase afforestation and reforestation globallyn  15.3 combat desertification, restore degraded land and soil, including land affected by desertification, drought and floods, and strive to achieve a land degradation-neutral world.

# **CROSS-CUTTING**





# 16 Peace, justice and strong institutions

- **16.5** Substantially reduce corruption and bribery in all its forms
- **16.6** Develop effective, accountable and transparent institutions at all levels.
- **16.7** Ensure responsive, inclusive, participatory and representative decision-making at all levels.

# 17 Partnerships for the goals

- 17.16 Enhance the global partnership for sustainable development complemented by multi-stakeholder partnerships that mobilize and share knowledge, expertise, technologies and financial resources to support the achievement of sustainable development goals in all countries, particularly developing countries.
- 17.17 Encourage and promote effective public, public- private, and civil society partnerships, building on the experience and resourcing strategies of partnerships.

# **Social Participation**

# **Memberships:**





# **Green Alliances**

In our internal management we apply a "zero waste" program, based on our Code of Ethics, with the intention of protecting the environment with good practices. These are the initiatives being undertaken.:

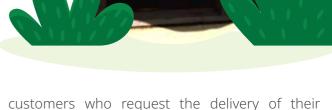
# Polypropylene recycling

We take care of recovering the bags that contain the packages with our products. These are handed to the supplier Envases Paraguayos S.A. (ENVAPAR), from whom we originally acquired the bags and with whom we have established a cooperation agreement.

Once the material is withdrawn, the supplier recycles it and gives it a new use, avoiding discarding it and also reducing the polypropylene waste that could arise during the process.

# Cardboard recycling

We work in the recycling of paper and cardboard of offices and any other similar waste that could arise from the process, especially with those



products in paper bags.

To close the cycle, we hand the collected material to the company Cartones Yaguarete, with whom we have also established a cooperation agreement.

# Reciclado de material de uniformes y botas

Taking into account that each year we deliver new sets of boots and uniforms to our entire staff, we retire the ones used in the previous year and hand them to a local factory in the Cordillera department, which turn them into industrial rags. In turn, the boots are handed to companies in the plastics and rubber industries.



# **CHALLENGES FOR 2030**

# **Economic**

- From aintain a sustained economic growth of no less than 15%.
- To grant benefits and compensations additional to those provided by the law, as a mechanism for attracting and retaining collaborators and producers.

# Social

- To continuously improve the skills and knowledge of the work team.
- To strengthen the initiatives undertaken with the different stakeholders, especially the producers.

# **Environmental**

- To identify and adopt environmental practices that, in line with the business, contribute significantly to the related SDGs.
- To implement mechanisms to survey and monitor the environmental footprint (GHG), applying at least one compensation measure.

# Organizational

- To publish our 1st Sustainability Memory, based on GRI indicators.
- To participate in one of the leading organizations in CSR and Sustainability.







